

## PAST PERFORMANCE QUESTIONNAIRE

*(Offeror to complete item II A. and II B. prior to issuing this questionnaire to the Evaluator.)*

In order to assess potential vendors under the Department of the Treasury Telecommunications Enterprise (TCE) procurement (TIRNO-04-R-00001), the contracting office of the Internal Revenue Service is obtaining past performance information with respect to each offeror. The contract resulting from this procurement will provide the Department of the Treasury critical communications infrastructure services. In addition to this questionnaire, you may receive a follow-up phone call to confirm or clarify information. This is a critical acquisition being conducted by IRS and your support is sincerely appreciated. We are thanking you in advance for your time, effort, and cooperation in responding to this questionnaire.

### I. GENERAL GUIDANCE

Please use the following rating in scoring the performance elements below (assessments should reflect only contractor-liable performance):

RATING	DESCRIPTION
Excellent	The Offeror's <b>past performance far exceeds</b> the customer's expectations and provided significant, unusual worthwhile features or benefits.
Satisfactory	The Offeror's <b>past performance met</b> the customer's expectations and contract requirements
Marginal	The Offeror's <b>past performance could have been improved.</b> The Offeror required major agency resources to ensure achievement of contract requirements.
Unsatisfactory	The Offeror's <b>past performance did not meet</b> customer expectations and/or contract requirements.

### II. GENERAL INFORMATION

#### A. AGENCY & RESPONDENT IDENTIFICATION:

Name & Title:	
Organization:	
Address:	
Phone No.:	
Fax No.:	
E-mail:	
Date:	
Signature:	

SOLICITATION NO. TIRNO-04-R-00001  
SECTION J, ATTACHMENT L-3  
PAST PERFORMANCE QUESTIONNAIRE

B. CONTRACT IDENTIFICATION:

1. Contract/Order/Subcontract/Other:  
(Please circle appropriate instrument)
2. Identification Number: \_\_\_\_\_
3. Order Number: \_\_\_\_\_
4. Type of Contract: Negotiated:\_\_\_\_ Sealed Bid:\_\_\_\_  
Fixed Price: \_\_\_\_ Cost Reimbursement: \_\_\_\_  
Other (Specify): \_\_\_\_\_  
Competitive: ( ) Yes ( ) No  
Follow-on: ( ) Yes ( ) No
5. Date of Award: \_\_\_\_\_
6. Award Amount: \_\_\_\_\_
7. Current Obligated Amount: \_\_\_\_\_
8. Period of Performance: \_\_\_\_\_
9. Place(s) of Performance: \_\_\_\_\_
10. Service Description: \_\_\_\_\_

- 
11. Complexity of Work: Difficult: \_\_\_\_ Routine: \_\_\_\_
  12. Type and Extent of Subcontracting: \_\_\_\_\_
- 

III. **EVALUATION:** How Would You Rate This Contractor With Respect To:

A. Compliance with the SOW and specifications; conformance to standards of good workmanship, and responsiveness to technical direction and managed services:

Rating	Excellent	Satisfactory	Marginal	Unsat
Check <input checked="" type="checkbox"/>				

Comment: \_\_\_\_\_

---



---



---

B. Adherence to the contract delivery schedule:

Rating	Excellent	Satisfactory	Marginal	Unsat
Check <input checked="" type="checkbox"/>				

Comment: \_\_\_\_\_

---



---



---

SOLICITATION NO. TIRNO-04-R-00001  
SECTION J, ATTACHMENT L-3  
PAST PERFORMANCE QUESTIONNAIRE

C. Adherence to task order estimates; reasonableness of change order proposals; and completeness of billing:

Rating	Excellent	Satisfactory	Marginal	Unsat
Check <input checked="" type="checkbox"/>				

Comment: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

D. Working relationship with Contracting Officer, COTR, and other points of contact:

Rating	Excellent	Satisfactory	Marginal	Unsat
Check <input checked="" type="checkbox"/>				

Comment: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

E. Relationship with and satisfaction level of agency end-user of product or service required:

Rating	Excellent	Satisfactory	Marginal	Unsat
Check <input checked="" type="checkbox"/>				

Comment: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

In summary, if you care to, please give your overall assessment of this contractor.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Do you have additional comments to add?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_